

Broomfield House School

Complaints Received Under Formal Procedure

(from September 2010)

In Broomfield House School, the complaints logged here are the serious complaints which have reached stage 2 of the school's complaints process. This is the stage after the informal stage 1 when a concern or worry is voiced to the school either to the teacher or the head teacher. Full details of our complaints procedure can be found on the school website.

Academic Year	Total Number of Complaints	Number of Stage 2 Complaints		Number of Stage 3 Complaints	
		Early Years	Key Stage 1 and 2	Early Years	Key Stage 1 and 2
2010-2011	0	0	0	0	0
2011-2012	0	0	0	0	0
2012-2013	0	0	0	0	0
2013-2014	0	0	0	0	0
2014-2015	1	0	1	0	0
2015-2016	1	0	1	0	0
2016-2017	2	1	1	0	0
2017-2018	2	0	2	0	0
2018-2019	0	0	0	0	0
2019-2020	0	0	0	0	0

Updated 02/10/2019